

FAQ

Will printed suite tickets be available for the Food City Dirt Race Weekend?

No, all tickets will be issued as a digital ticket that can be accessed through the Bristol Motor Speedway app. Please access your tickets in advance and have them ready upon approaching the gate. Screenshots cannot be scanned at the gate, you must have the original digital ticket.

Are masks required for tickets holders on suite level and in private suites?

All suite guests are required to wear face masks when in enclosed public areas such as elevators, lobbies and hallways. Please plan on providing your own mask for this event. If a guest loses their mask or forgets to bring it, BMS will have a few extra masks on hand at suite check-in and registration desks.

What are bag policies?

ONLY clear bags no larger than 14"x14"x14" will be allowed inside the gates and suites.

Will temperature checks be required to gain access to suite level?

All suite guests, speedway staff, NASCAR officials, etc., will have their temperatures checked to ensure they are meeting COVID-19 protocols prior to entering the suite gate.

Will my suite be pre-cleaned and sanitized in advance?

Yes, inclusive of all elevators that access suite level.

What gates and elevator towers will be open to access suite level?

All patrons attending the race events will enter the facility through Gates 7, 15 & 18.

Will I be able to enter my suite early on race day to prepare?

Yes, suiteholders may access suites one (1) hour prior to gate opening times with a digital worker pass. Please let your Business Development Executive know of your desire to enter your suite prior to opening.

Will I be able to leave & re-enter the stadium?

No, at this time, digital tickets will be scanned once at the gate where guests will also have a temperature check. Guests will not be permitted to exit and re-enter for this event.

Will I be able to pre-order a food and beverage package from Levy Restaurants?

Yes, pre-packaged meal and beverage services will be available by pre-order. A menu is attached to this information guide. Last call for beverage replenishment will be with 100 laps remaining in the race event.

FAQ

Will there be access to the infield?

No, access to the infield is prohibited other than essential NASCAR and speedway personnel.

Will drivers be allowed to make suite appearances?

Due to the CDC's social distancing guidelines, drivers will not make appearances for this event.

Will Suite Registration & Services be open?

Yes. Suite Registration will be open on concourse inside the gates for mobile ticket check-in. Once you are scanned on your mobile device at the gate, please proceed to Suite Services check-in booth to receive a wrist band for suite access. Suite Service Desks on each suite level will also be staffed for any questions.

When will suites close?

Suites will close one hour after the checkered flag. Bar service will stop at the checkered flag.

What transportation will be provided on property?

ADA Assistance Golf Carts will be the only on-property transportation available for spectators. Bus shuttles and trams will not be operating for this event.

Will I still receive my same suite parking passes?

Suite clients will receive the same number of suite parking passes as usual. Please note that passes provided will be for the same specific lot; however, we will not utilize reserved numbered spaces for this event.

Will there be a Track Walk?

Due to the infield be limited to NASCAR industry participants, Track Walk will not be conducted for this event.

Will there be a souvenir program?

The souvenir program has transitioned to an interactive, fan-friendly Virtual Fan Garage that can be found on www.bristolmotorspeedway.com starting March 21st.