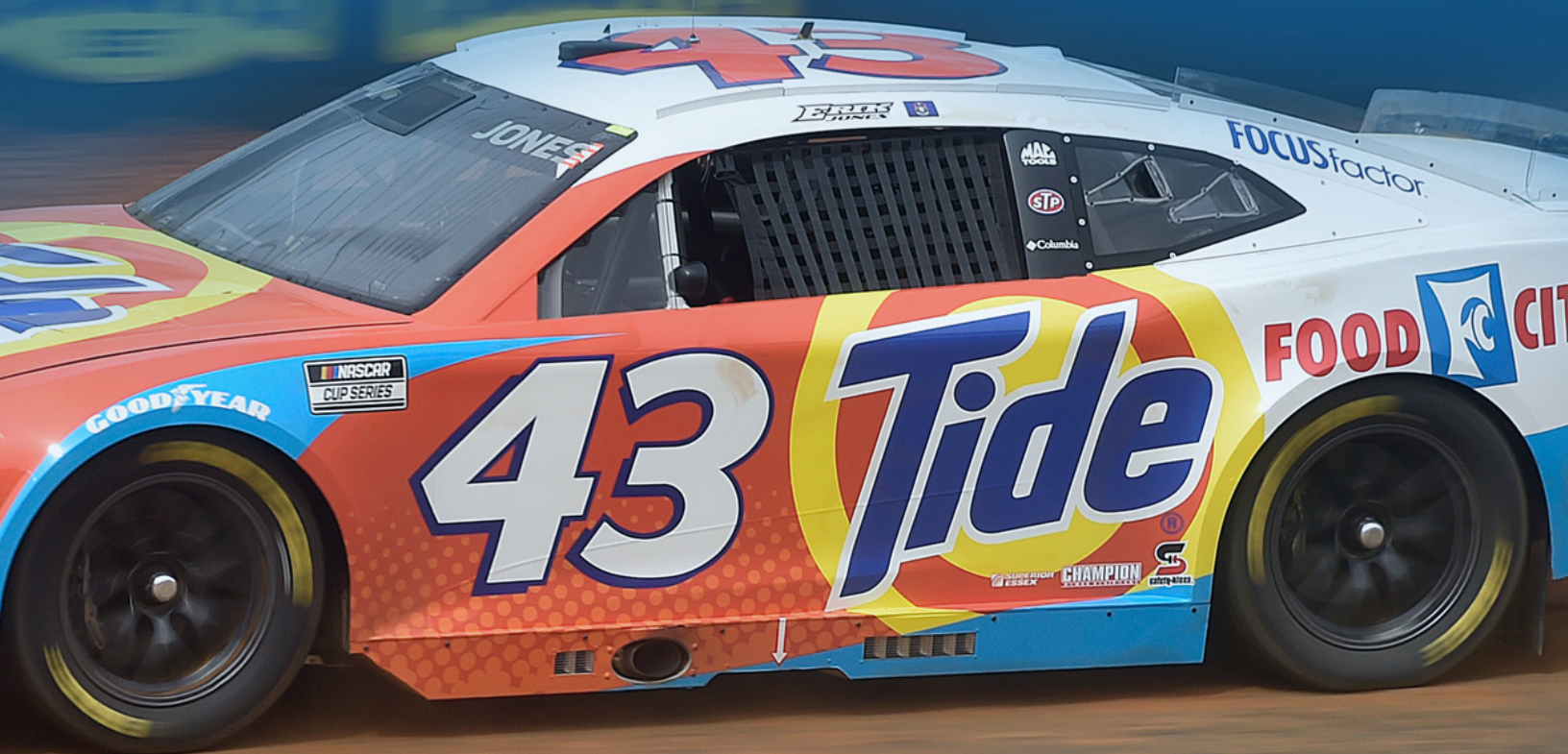




# SUITE INFORMATION

APRIL 7TH - 9TH 2023





# WEEKEND SCHEDULE

## FRIDAY, APRIL 7

- *Suite Worker Access - 4:00 PM*
- *Gates Open - 5:00 PM*
- *Bush's Beans Practice Begins - 5:35 PM*

## SATURDAY, APRIL 8

- *Suite Worker Access - 3:00 PM*
- *Gates Open - 4:00 PM*
- *Bush's Beans Qualifying Begins - 4:30 M*
- *Weather Guard Truck Race On Dirt - 8:00 PM*

## SUNDAY, APRIL 9

- *Suite Worker Access - 3:30 PM*
- *Gates Open - 4:30 PM*
- *Food City Dirt Race- 7:00 PM*

# ADDITIONAL NEEDS

## SUITE SECURITY STAFFING

If you have a need for a personal suite security staff member, please **email Lyndsay Skinner** no later than close of business on **March 7, 2023**.

## CABINET KEYS

Please make sure that you have the key for your suite cabinet before race weekend. If for some reason, you do not have it, please contact your business development executive and we will have one made for you. There will be a \$15 replacement fee for lost keys. Suite holders are responsible for locking their own cabinets and securing items at the conclusion of each event day. BMS is not liable or responsible for any items not locked in the suite cabinet. Please note that BMS will not unlock suite cabinets for Levy attendants if the suite owner is not present or without written permission.

## CATERING

Levy Restaurants is rolling out a new online ordering platform, Suite Eats. This will replace the excel sheets you have received previously. Please be sure you place orders prior to the deadline to avoid a 20% surcharge. Any questions should be directed to levy restaurants at [levyracing@levyrestaurants.com](mailto:levyracing@levyrestaurants.com).

## FLOWERS

BMS is pleased to recommend the following floral services:

Food City (Blountville, TN): 423-323-7983

Food City (Euclid Ave, Bristol, VA): 276-466-2330

Food City (Volunteer Pkwy, Bristol, TN): 423-968-2828

Food City (Piney Flats, TN): 423-538-0174

## INTERNET SERVICES

Should you wish to order internet/wifi service for your suite, please **email Lyndsay Skinner** no later than close of business on **March 1, 2023**.



# REMINDERS

## SUITE CREDENTIALS

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*Please remember that everyone (including infants & children) must have a digital suite ticket in order to access suite level. Please make sure all of your guests are aware of this policy prior to arriving at the speedway. All hard cards must have a BMS issued suite access sticker.*

## SUITE IMPROVEMENTS

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*Suite holders are responsible for any extra decorating in the suite including walls, ceiling and floor coverings. Bms cannot provide extra stools, tables, chairs, etc. No alterations may be made to the outside walls in the suite hallways. All improvements must be completed one week prior to the event.*

## SMOKING POLICY

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*In accordance with Tennessee state law, all suites, grandstands, terraces, and restrooms at Bristol Motor Speedway and Dragway became non-smoking effective October 1, 2007. The general assembly of the state of Tennessee passed the "non-smoker protection act" and governor Phil Bredesen signed it into law. The act prohibits smoking in most public facilities including sports arenas. Guests - including suite guests - must limit smoking activities to our concourse area. Suites, grandstands & terraces, along with restrooms and suite hallways will be non-smoking.*

## BAG POLICY

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*One clear per guest bag measuring no larger than 14" x 14" x 14" is recommended, but not required.*



# FAQ

## **Will printed suite tickets be available for the Food City Dirt Race Weekend?**

*No, all tickets will be issued as a **digital ticket** that can be accessed through the Bristol Motor Speedway app. Please access your tickets in advance and have them ready upon approaching the gate. Screenshots cannot be scanned at the gate, you must have the original digital ticket.*

## **What are bag policies?**

*ONLY bags no larger than 14"x14"x14" will be allowed inside the gates and suites, clear bags are recommended.*

## **Will my suite be pre-cleaned in advance?**

*Yes, inclusive of all elevators that access suite level.*

## **What gates and elevator towers will be open to access suite level?**

*All patrons attending the race events will enter the facility through **Gates 7, 10 & 18.***

## **Will I be able to enter my suite early on race day to prepare?**

*Yes, suiteholders may access suites **one (1) hour** prior to gate opening times with a digital worker pass. Please let your Business Development Executive know if your desire to enter your suite prior to opening.*

## **Will I be able to leave & re-enter the stadium?**

*Yes, you will be allowed re-entry. Please be sure an attendant **scans your ticket OUT** so it may be scanned back IN upon your return.*



# FAQ

## **Can I visit concessions and take food back to my suite?**

*No, guests can not carry food from concourse level to suite level. Guests also cannot carry outside food or beverage in the gate and to their suite.*

## **Will Suite Registration & Services be open?**

*Yes. Suite Registration will be open on the concourse inside the gates for mobile ticket check-in. Once you are scanned on your mobile device at the gate, please proceed to Suite Registration check-in booth to receive a wristband for suite access. Suite Service Desks on each suite level will also be staffed for any questions.*

## **When will suites close?**

*Suites will close **one hour after the checkered flag**. Bar service will stop at the checkered flag.*

## **What transportation will be provided on property?**

*Golf cart transportation, including ADA assistance golf carts, will be operating for spectators. Bus shuttles and trams will be operating for this event.*

## **Where are my suite parking passes?**

*Suite clients will receive **paper parking passes** mailed in advance of the event.*

## **Will there be a Track Walk?**

*Due to the dirt surface, **Track Walk will not be conducted for this event.***





## DIGITAL TICKETS

**How do I accept and access tickets transferred to me?**

*Watch the overview video [here](#).*

**How do I transfer tickets?**

*Watch the Mobile Ticket Transfer video [here](#).*

*If you need BMS to transfer tickets for you, please email your full name, email address and number of tickets to transfer to [tickets@bristolmotorspeedway.com](mailto:tickets@bristolmotorspeedway.com) and we will transfer them for you.*

**What if I don't have the app?**

*Log in [here](#), but we recommend downloading the app and downloading your tickets prior to the race.*

**What if I don't have a smartphone?**

*Email [tickets@bristolmotorspeedway.com](mailto:tickets@bristolmotorspeedway.com) and we can email you the tickets. There will be **no paper tickets** available.*

**I need to talk to someone in the ticket office...**

*Email [tickets@bristolmotorspeedway.com](mailto:tickets@bristolmotorspeedway.com) or call **423-989-6900** and a ticket sales and service representative will be able to help you.*





**Bristol**  
Motor Speedway®

CORPORATE SALES  
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SALES@BRISTOLMOTORSPEDWAY.COM