



FOOD CITY CITY 500



APRIL 10-12

SUITE INFORMATION



WEEKEND SCHEDULE

FRIDAY, APRIL 10

- *Parking Lots Open - 12:00 PM*
- *Suite Worker Access - 2:30 PM*
- *Suite Gates Open (10 & 18) - 3:30 PM*
- *TN Army National Guard 250 Practice - 3:30 PM*
- *TN Army National Guard 250 Qualifying - 4:35 PM*
- *TN Army National Guard 250 Driver Introductions - 7:10 PM*
- *Start of the TN Army National Guard 250 - 7:30 PM*
- *Post-Race Fan Track Walk (frontstretch)*



SATURDAY, APRIL 11

- *Parking Lots Open - 10:00 AM*
- *Suite Worker Access - 1:00 PM*
- *Suite Gates Open (10 & 18) - 2:00 PM*
- *Suburban Propane 300 Practice - 2:00 PM*
- *Suburban Propane 300 Qualifying - 3:05 PM*
- *Suite Gate 7 Opens - 4:00 PM*
- *Food City 500 Practice - 4:30 PM*
- *Food City 500 Qualifying - 5:40 PM*
- *Suburban Propane 300 Driver Introductions - 6:55 PM*
- *Start of the Suburban Propane 300 - 7:30 PM*

SUNDAY, APRIL 12

- *Parking Lots Open - 9:00 AM*
- *Suite Worker Access - 9:00 AM*
- *Suite Gates Open (7, 10, 18) - 10:00 AM*
- *Pre-Race Track Walk - 10:30 AM - 12:30 PM*
- *Pre-Race Concert by Graham Barham - 1:00 PM*
- *Food City 500 Driver Introductions - 2:25 PM*
- *Start of the Food City 500 - 3:00 PM*

All times are subject to change

MOVE-IN PROCEDURES



Please check-in at the O. Bruton Smith Building between **9:00 am - 5:00 pm** on the designated days. There you will find contact information for our Bristol team members who can meet you to unlock your suite.

Suites 101-130: Tower G

Suites 131-155: Tower H

Suites 156-165: Tower I

Suites 166-175: Tower J

Suites 176-189: Tower A

Suites 255-262: Tower I

Suites 263-270: Tower J

All the above may use Gate 14 for access

Suites 401-546: Tower E (Gate 6)

ADDITIONAL NEEDS

SUITE SECURITY STAFFING

If you have a need for a personal suite security staff member, please [email Lyndsay Skinner](mailto:Lyndsay.Skinner) no later than close of business on **April 1, 2026**.

CABINET KEYS

Please make sure that you have the key for your suite cabinet before race weekend. If for some reason, you do not have it, please contact your Business Development Executive and we will have one made for you. There will be a \$15 replacement fee for lost keys. Suite holders are responsible for locking their own cabinets and securing items at the conclusion of each event day. BMS is not liable or responsible for any items not locked in the suite cabinet. Please note that BMS will not unlock suite cabinets for Levy attendants if the suite owner is not present or without written permission.

CATERING

Levy Restaurants utilizes an online ordering platform, Suite Eats. Please be sure you place orders prior to the deadline to avoid the late fee. Any questions should be directed to Levy Restaurants at olivia.kutsch@levyrestaurants.com.

FLOWERS

BMS is pleased to recommend the following floral services:

Food City (Blountville, TN): 423-323-7983

Food City (Euclid Ave, Bristol, VA): 276-466-2330

Food City (Volunteer Pkwy, Bristol, TN): 423-968-2828

Food City (Piney Flats, TN): 423-538-0174

DRESS CODE

Casual dress is appropriate for suite level. This includes appropriate length shorts, jeans, polos, tshirts, khakis, etc. Swimsuits, athletic shorts, tshirts with inappropriate language will not be allowed. Shirts and shoes must be worn at all times.

REMINDERS

SUITE CREDENTIALS

Please remember that **everyone** (including infants & children) must have a digital suite ticket in order to access suite level. Please make sure all of your guests are aware of this policy prior to arriving at the Speedway. All hard cards must have a BMS issued suite access sticker.

SUITE IMPROVEMENTS

Suite holders are responsible for any extra decorating in the suite including walls, ceiling and floor coverings. BMS cannot provide extra stools, tables, chairs, etc. No alterations may be made to the outside walls in the suite hallways. All improvements must be completed one week prior to the event.

SMOKING POLICY

In accordance with Tennessee state law, all suites, grandstands, terraces, and restrooms at Bristol Motor Speedway and Dragway became non-smoking effective October 1, 2007. The general assembly of the state of Tennessee passed the "non-smoker protection act" and governor Phil Bredesen signed it into law. The act prohibits smoking in most public facilities including sports arenas. Guests - including suite guests - must limit smoking activities to our concourse area. Suites, grandstands & terraces, along with restrooms and suite hallways will be non-smoking.

BAG POLICY

A maximum of two bags per person are permitted through the admission gates, not to exceed 18" x 18" x 14" size. Coolers are not permitted on suite level.



PERMITTED ITEMS



A MAXIMUM OF TWO BAGS PER PERSON PERMITTED THROUGH ADMISSION GATES NOT TO EXCEED 18"X18"X14" SIZE. ONE MAY BE A COOLER NOT TO EXCEED (MAXIMUM 14X14X14)



SUNSCREEN, HAND SANITIZER AND BUG SPRAY (AEROSOL, GEL OR LIQUID FORMS)



PRE-PACKAGED FOOD AND BEVERAGE ITEMS IN BAG OR SOFT SIDED COOLER, TO INCLUDE ALCOHOLIC BEVERAGES (NO GLASS CONTAINERS)



INSULATED CUPS (MAXIMUM 64 OZ.)



SEAT CUSHIONS WITHOUT ARMRESTS



CLOTHING/BLANKETS



IPADS, TABLETS, AND LAPTOP COMPUTERS



APPROVED FLAGS ATTACHED TO A PENCIL-SIZED WOODEN STICK. FLAGS MAY NOT OBSTRUCT ANY OTHER FAN'S VIEW OF EVENT



SERVICE ANIMALS



CAMERAS, BINOCULARS, SCANNERS AND HEADSETS THAT CAN BE WORN OVER THE NECK, BELT, OR CARRIED IN A BAG



COLLAPSIBLE UMBRELLA STROLLERS



PROHIBITED ITEMS

To ensure a safe and enjoyable visit, the following items are not permitted



FOAM OR HARD-SIDED COOLERS REGARDLESS OF SIZE



UMBRELLAS



GLASS OR CERAMIC CONTAINERS OF ANY KIND



ANIMALS (UNLESS SERVICE ANIMAL)



ANY FIREARM



LASER POINTERS, NOISE MAKERS AND AIR HORNS



KNIVES LONGER THAN 3" IN LENGTH WHEN CLOSED OR LONGER THAN 6" IN LENGTH WHEN OPEN



AEROSOL CANS (WITH THE EXCEPTION OF SUNSCREEN, SUN BLOCK, HAND SANITIZER, AND BUG SPRAY)



SEAT CUSHIONS WITH ARMRESTS



COLLAPSIBLE CHAIRS



FRISBEES, BALLOONS, BEACH BALLS OR ANY OTHER PROJECTILE



DISPLAYS OF THE CONFEDERATE FLAG OR ANY OTHER OFFENSIVE DISPLAYS



FIREWORKS



DRY ICE



OBSCENE OR INDECENT CLOTHING



SELFIE STICKS



TRIPODS AND MONOPODS



ILLEGAL SUBSTANCES OF ANY KIND



WAGONS



UNMANNED AERIAL VEHICLES (UAVS), ALSO KNOWN AS DRONES



SKATEBOARDS, HOVER BOARDS, ROLLER SKATES AND BICYCLES

Prohibited items discovered during security inspections at the Speedway entrances must either be returned to the owner's vehicle or discarded. Unlawful items discovered during security inspections are subject to confiscation and the person in possession of those items is subject to arrest. Any prohibited items discovered inside the Speedway are subject to confiscation.



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ORDER BY 4/3/2026 & RECEIVE 10% OFF YOUR ORDER.

ORDERS WILL BE DELIVERED TO THE SUITE # LISTED BELOW.

ORDER INFO

SUITE #:

NAME: _____

HAT TOTAL:

ACCESSORIES TOTAL:

FAQ

Will printed suite tickets be available for the Race Weekend?

*No, all tickets will be issued as a **digital ticket** that can be accessed through the Bristol Motor Speedway app. Please access your tickets in advance and have them ready upon approaching the gate. Screenshots cannot be scanned at the gate, you must have the original digital ticket.*

Why haven't I received my digital tickets?

Payment, in full, and a current Certificate of Insurance must be on file to receive your digital tickets. Please refer to the sample COI in this packet.

Will my suite be pre-cleaned in advance?

Yes, suite level is thoroughly cleaned in advance of each event in addition to all elevators that access suite level.

What gates and elevator towers will be open to access suite level?

*All patrons attending the race events will enter the facility through **Gates 6, 10 & 18(Friday) and Gates 7, 10 & 18 (Saturday & Sunday).***

Will I be able to enter my suite early on race day to prepare?

*Yes, suiteholders may access suites **one (1) hour** prior to gate opening times with a digital worker pass. Please let your Business Development Executive know if your desire to enter your suite prior to opening.*

Will I be able to leave & re-enter the stadium?

*Yes, you will be allowed re-entry. Please be sure an attendant **scans your ticket OUT** so it may be scanned back IN upon your return.*

Where is Lost & Found?

If you've found a lost item that belongs to someone else or you've lost an item yourself, please visit the nearest Guest Services location, the Bruton Smith Building or suite desk. If you've lost an item, please submit the information via this form on the website: [click here](#)

Where are ATMS?

There is only one ATM in service on the property, It is located in the Fan Zone by the Marquee sign. This is a cashless venue for tickets, concessions and souvenirs. Debit/Credit Cards will be accepted.

Where can we buy souvenirs?

Souvenir stands are located throughout the concourse level. Souvenir Trailers will be located in the (Fan Zone) near the Marquee sign and Blue Bridge.

FAQ

Can I visit concessions and take food back to my suite?

No, guests can not carry food from concourse level to suite level. Guests also cannot carry outside food or beverage in the gate and to their suite.

Will Suite Registration & Services be open?

Yes. Suite Registration will be open on the concourse inside the gates for mobile ticket check-in. Once you are scanned on your mobile device at the gate, please proceed to Suite Registration check-in booth to receive a wristband for suite access. Suite Service Desks on each suite level will also be staffed for any questions.

When will suites close?

*Suites will close **one hour after the checkered flag**. Bar service will stop at the checkered flag.*

What transportation will be provided on property?

Golf cart transportation, including ADA assistance golf carts, will be operating for spectators. Bus shuttles and trams will also be operating for this event.

Where are my suite parking passes?

*Suite clients will receive **paper parking passes** mailed in advance of the event.*

Will there be a Track Walk?

A Track Walk will be conducted on Sunday, April 12th prior to the Food City 500 from 10:30 am - 12:30 pm. All suite holders are provided digital track walk passes for 100% of their suite guests. Please leave your suite no later than 12:00 PM and enter at the start/finish line. Be sure to check out the self-guided audio tour by scanning the QR codes stationed along the route!

Where can my guests smoke during the race?

Smoking is not permitted in the grandstands, terrace, suites, garage/infield or restroom areas. Smoking is only permitted in all open concourse and mezzanine areas.

Where can I receive medical attention if necessary?

There are several Ballad Health Fan Care locations open on the property during race weekend. These include: inside Gate 7/Yarbrough A, Allison F, Waltrip P (Lower Level) and roamers on Suite Level. Please visit a suite desk if you need assistance.

DIGITAL TICKETS

Where can I find my digital tickets?

Your suite tickets can be found in the Bristol Motor Speedway app - look for this icon in the Apple App Store or the Google Play Store.



How do I accept and access tickets transferred to me?

Visit [this page](#) to learn more about digital tickets in the BMS app.

How do I transfer tickets in my BMS app?

Watch the Mobile Ticket Transfer video [here](#).

What if I don't have the BMS app?

Log in [here](#), but we recommend downloading the app and downloading your tickets prior to the game. Click [here](#) to download.

I need to talk to someone in the ticket office...

Email tickets@bristolmotorspeedway.com or call 423-989-6900 and a ticket sales and service representative will be able to help you.

DIGITAL TICKETS

TICKET DOWNLOAD INSTRUCTIONS

1. Go to www.bristolmotorspeedway.com/ticketmanager
2. Sign in with the email address on file
3. Create password or use your current password
4. Press “Manage Tickets”
5. Select the event
6. Add to your Wallet for easy access on race day

TRANSFERRING TICKETS:

1. Select the event
2. Press the transfer button
3. Select which tickets you would like to transfer, make sure seats are together if you need them to be
4. Click “Next”
5. Add recipients first name, last name, and email address (or cell phone number)
6. Click “Transfer”

As the “Account Manager” you will be able to see when tickets have been sent and claimed.

If you have any trouble, please reach out to your speedway representative or call 423-989-6900.

PARKING

General Information:

- *A parking permit is required to enter the property from Friday, April 10th through Sunday, April 12th. Parking lots will open at 12:00 pm on Friday, 10:00 am on Saturday and at 9:00 am on Sunday. You may use the WAZE QR Code located on the back of your parking pass for directions to your lot entrance.*
- *Post-event: There will be an up to one hour hold on all parking lots to allow pedestrians safe passage from the facility. Once it is deemed safe, the parking lots will be released to exit.*

Entrance 1: Pedestrian Only Entrance

Entrance 2: Lot B, Lot C, Paddock, South Wheelchair and Service Vehicle

Directions:

- *From I-81, take Exit 66 or Exit 69 to Hwy 394. Turn northbound onto HWY 11-E.*
- *106 NASCAR Blvd., Bristol, TN 37620*
- *GPS Coordinates for the Entrance 2 - GPS: 36.513196, -82.262088*

Entrance 3: North Premium, North Wheelchair, Lot E, Hospitality Village, and Service Vehicle Directions:

- *From I-81, take Exit 66 or Exit 69 to Hwy 394. From HWY 11-E, turn eastbound onto Hwy 394 just South of BMS. From Hwy 394, turn left into Entrance 3*
- *122 Thunder Valley Dr., Bristol, TN 37620*
- *GPS Coordinates for the Entrance 3 - GPS: 36.511728, -82.246676*

TRACK WALK

All suiteholders will receive digital Track Walk passes for 100% of their guests. This is an opportunity for a self-guided tour on the track prior to the start of the NASCAR Cup Series event. A few important things to note:

- Pre-Race Track Walk participant can be under 18 years old.
- Shorts and open-toed shoes are allowed on track walk.

If you wish to participate, locate your digital Pre-Race Track Walk pass in your Bristol mobile app and walk down to the start/finish line. It is located under the flagstand on the frontstretch.

Guests will enter the track at the start/finish line and walk around the half-mile oval exiting out the backstretch. You will have access to the racing surface up to the wall on pit road on the frontstretch, through Turns 1 & 2 and down the backstretch. Upon completion of the track walk, return to the suite level by using the elevators under the grandstands.

The Pre-Race Track Walk is only open from **10:30 am - 12:30 pm**. Please do not leave the suite after 12:00 pm, as officials will be closing the gate promptly in preparation for pre-race ceremonies.

TIMES FOR TRACK WALK ARE SUBJECT TO CHANGE DUE TO WEATHER CONDITIONS AND NASCAR DISCRETION.

Please be advised that this could be strenuous for some people with health conditions. The embankment is quite steep and therefore guests are not allowed to climb to the outside track wall.

If you have any questions, you can speak with any Suite Services personnel located at each Suite Services desk or contact the Bristol Motor Speedway Ticket Office at 1-866-415-4158.

-CHECK OUT THE AUDIO TOUR-

Along the Track Walk route you will find QR codes to scan. These direct the listener to different highlights in Bristol's rich history including the original audio from several of our biggest and most memorable moments! It's Bristol Baby!

Bristol Motor Speedway Parking and Camping Map

Red BMS Owned Or Operated Camping
Blue BMS Owned Or Operated Parking



Enjoy Bristol

RESTAURANTS

620 State | Sushi, Asian, American Cuisine

Machiavelli's Italian Restaurant

Aubrey's

Southern Craft Barbecue

Cootie Brown's

DRAKE'S

Burger Bar

Bristol Cafe & Market

Mad Greek

LODGING

Hard Rock Hotel & Casino | Bristol

Nicewonder Farm & Vineyards

The Sessions Hotel

The Bristol Hotel

Fairfield Inn & Suites by Marriott

Courtyard by Marriott

Delta Hotel

Hilton Garden Inn

Contact Race Lodging for additional options at 423.764.5454 or info@racelodging.com

ACTIVITIES

Hard Rock Hotel & Casino | Bristol

The Virginian Golf Club

The Olde Farm | Private Golf Course

Flying SoHo | Fly Fishing Guide Service

Bristol Anglers Guide Service | Fly Fishing Guide Service

Martha Washington Inn & Spa

Austin Springs Spa & Salon

